SABRINA ISRAT MOSTOFA

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PROFESSIONAL EXPERIENCE

MIR Infosys Limited, (Augmented resource of Grameenphone)   **April, 2025 - Present**

Senior Software Quality Assurance Engineer

- Worked within a Squad-based Agile model as part of the MyGP Optimization team, focusing on testing high-impact features aimed at improving app performance and user engagement.
- Designed, maintained, and updated test cases and suites for new and existing features, ensuring comprehensive test coverage aligned with product goals.
- Conducted thorough functional and exploratory testing on optimized and upscale features across Android and iOS platforms.
- Collaborated with the UAT team, delivering knowledge transfer (KT) sessions and ensuring readiness and understanding of test scopes for user acceptance testing.
- Participated in monthly regression testing initiatives across multiple squads to ensure product stability and consistency across releases.
- Engaged in weekly cross-squad sync meetings to align workflows, improve QA processes, and maintain transparency across the MyGP ecosystem.
- Actively contributed to daily and sprint sync-ups within the Optimization squad, following Agile practices for continuous planning, execution, and feedback.
- Partnered with developers, product managers, and testers to identify risks early, resolve issues efficiently, and maintain a culture of quality ownership

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OBHAI SOLUTIONS LIMITED, MGH GROUP   **Mar, 2020 - Mar, 2025**

Manager, Software Quality Assurance Engineer

- **Develop and Execute Test Cases:** Designed, maintained, and executed detailed test cases, ensuring comprehensive coverage and high-quality software delivery.
- **Bug Identification and Reporting**: Identified and documented critical bugs using JIRA, provided clear replication steps, and ensured timely resolution through regular follow-ups.
- **Regression and Performance Testing:** Minimized performance-related issues and contributed to a smoother user experience, which is essential for a successful launch.
- **User Acceptance Testing (UAT):** Managed the UAT process to confirm alignment with business objectives and readiness for launch.
- **Cross-Functional Collaboration:** Collaborated with developers, CRM, and sales teams to address live issues, resolve customer and driver concerns, and ensure smooth product launches.
- **Stakeholder Communication:** Maintained effective communication with stakeholders to align testing efforts with project goals and verify product expectations. This not only ensured that these teams were well-prepared to support the app post-launch but also fostered a sense of alignment across the organization.
- **Training and Support:** Conducted training sessions for Sales and CRM teams on new features, enhancing their understanding of app functionalities.
- Actively promoted quality from the early stages of development by encouraging early testing in Agile sprints

SKILLS

- Web, Mobile (Android/iOS), and PWA testing
- API testing with Postman; log validation via Kibana
- MySQL queries for data validation
- Test case and bug management using JIRA
- Performance testing with JMeter

PROJECTS

MyGP App

Grameenphone's self-service mobile app, MyGP, enables users to manage their mobile accounts, purchase internet packs, and access personalized offers. As part of the Optimization Squad, I ensured the quality of key features through test planning, execution, and cross-functional collaboration.

OBHAI Rideshare

I conducted end-to-end testing for the On-Bhai ride-sharing application, ensuring a seamless experience for both riders and drivers. My responsibilities included designing and executing detailed test cases to validate key functionalities such as ride booking, driver assignment, real-time location tracking, and payment gateway integration. Using JIRA, I identified, documented, and tracked critical bugs, providing clear reproduction steps and collaborating with developers for swift resolutions. I performed regression and performance testing to ensure system stability and responsiveness, even under high-traffic scenarios.

Peyala Web Ordering Platform

A convenient and user-friendly platform for customers to browse the menu, place their orders, and complete transactions online.As a QA professional, I conducted end-to-end testing on the full-stack ordering management system to ensure its functionality, performance, and user experience across both customer and administrative portals. My testing efforts included validating the seamless order placement and customization process, testing the integration of the payment gateway for cashless transactions, and verifying the real-time order tracking feature for accurate updates.

EDUCATION

B.Sc. in Computer Science and Engineering
BRAC University
GPA: 3.39